

## HOTEL SCAM WARNING

### SPECIAL NOTICE:

Hotel Room Scams Being Reported with Increased Frequency

**The Hyatt Regency O'Hare provides the only official housing for Plastics Shop Floor Expo and reservations should be booked directly with the hotel.** Hyatt Regency O'Hare will not make unsolicited calls to book housing for the event and only requires a one night room plus tax deposit to secure hotel room reservations in the room block. Any company making an unsolicited call to book housing for Plastics Shop Floor Expo and/or requiring full prepayment should be viewed with extreme suspicion.

Plastics Industry Association (PLASTICS) has received several reports from Expo participants who have been contacted by various companies claiming to be associated with Plastics Shop Floor Expo housing. Additionally numerous Convention Bureaus are reporting hundreds of complaints from event participants who booked rooms through housing brokers and ended up at sold out hotels with no reservations and no recourse for the payment of rooms. These brokers falsely imply they are affiliated with an event and secure deposits and/or full prepayment for reservations.

Hyatt Regency O'Hare is the official Plastics Shop Floor Expo hotel and is the only property affiliated with the event. Hyatt Regency O'Hare will not make unsolicited calls to book housing. Hotel reservations for the event should be booked directly with Hyatt Regency O'Hare as instructed online at [www.shopfloorexpo.org/travel-housing](http://www.shopfloorexpo.org/travel-housing).

Please report any Plastics Shop Floor Expo housing solicitations you receive to:  
[registration@shopfloorexpo.org](mailto:registration@shopfloorexpo.org).